

Update Report October 2019

MARCOM Working Group

The European Adhesive Tape Association

SMART goals 2019-2020:

- Set up a structured content calendar to support all communication efforts of Afera in 2019 and onwards DONE
 - Focus on event related content marketing

Activities Statistics Next steps

- **BUT:** Technical (content) support is needed from Afera WGs
- 5% increase (continued) of followers on the Afera social media channels DONE
 - Design twitter account:+4,2% increase (September)
 - Afera twitter account: +23% increase (September)
 - LinkedIn: +164% (September)
- Continued increase of website traffic Afera.com DONE
 - Users (average per month): +15,3%
 - Pageviews: +26,4%

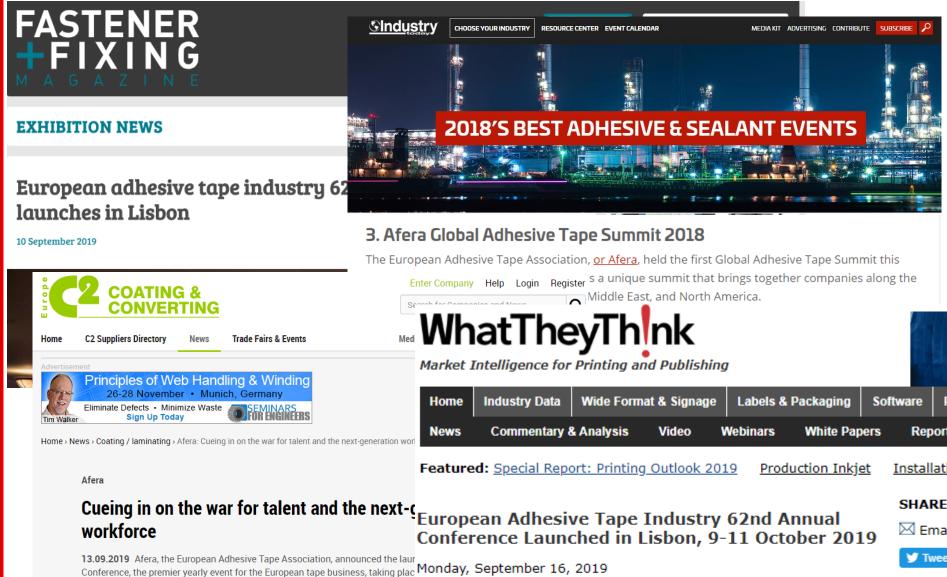
Activities

Statistics

Next steps



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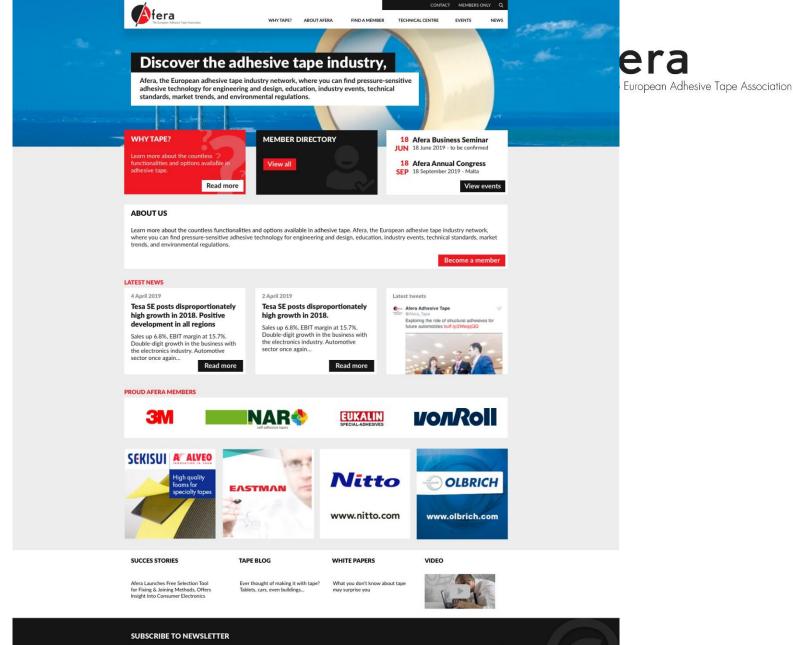
Pestana Palace Hotel in Lisbon. Along with key topics on the management agen

Proce relates from the inclusion of the inclusion process relates from the incluing company





| Content planning & creation | Afera press releases and articles at afera.com and in trade media, Afera News content expansion through increased connection w/Members, Afera media list Cloud based content calendar in use (ready for input WGs) Successful post-event communication strategy for Afera Conference '18 Creation of Afera promotional flyer Evaluation and optimization of the Afera Community app for Android and iOS |
|--|---|
| Website best practice (functionality, usability, SEO, subscribes & emails, KPI's) | <u>Website best practice: functionality and usability</u> Set new Afera website template (mainly homepage layout) Member Company introductions for "Find a member" page <u>Website best practice: SEO</u> Investigate auto-creation of meta data Continue SEO for Why tape? section |
| | Website best practice: KPIs Continue optimisation & expanding tracking analytics Further develop webpages (see cloud-based detailed WG action plan), create new content funnels Ongoing to be discussed further within WG |



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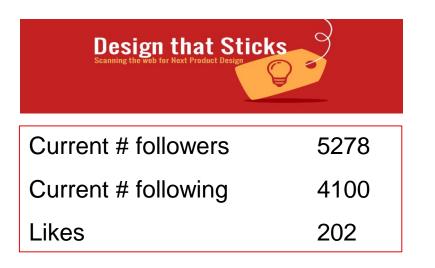


Social media & other activities

- Ongoing posts @_ProductDesign & @Afera_Tape account
 - 5% increase (cont'd) of followers on 3 Afera social media channels (2 Twitter + 1 LinkedIn account launched in 2019, for Afera news and also more indepth, technical content)
- Continue to increase visibility of Afera content through marketing integration plans.
- Further build database of MarCom contacts in Member Companies
- Further develop "Member of Afera" logo-links •



Social media

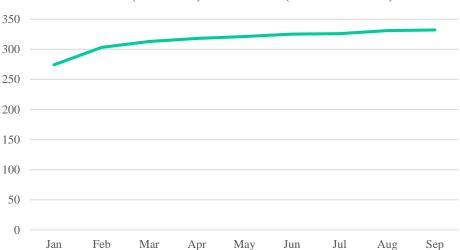




| Current # followers | 332 |
|---------------------|-----|
| Current # following | 892 |
| Likes | 13 |

5300 5280 5260 5240 5220 5200 5180 5160 5140 Jan Feb Mar Apr May Jun Jul Aug Sep

Twitter (design) followers (end of month)



Twitter (member) followers (end of month)



LinkedIn

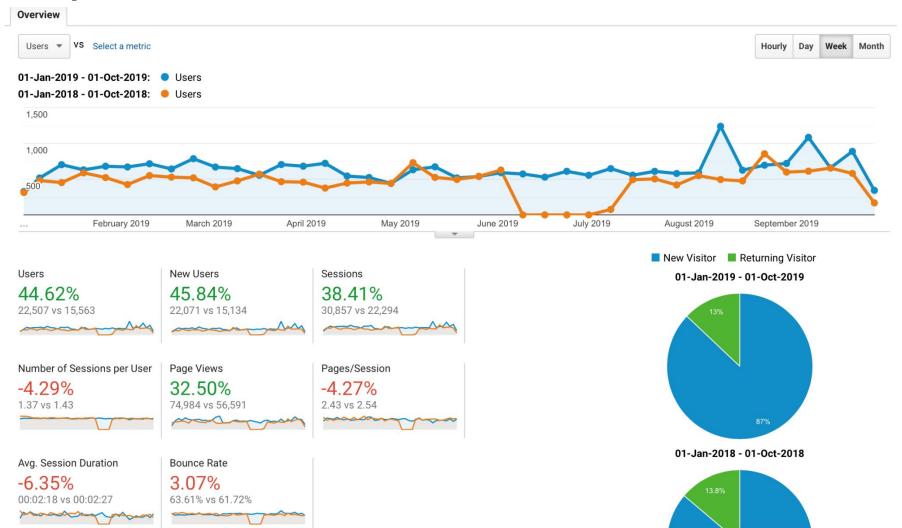
- From zero to 164 followers in 2019
- 37 posts
- Total impressions over 35K
- 348 clicks to Afera website
- Most activity is reported from the positions of business development and media & communications
- Pageviews nice average, spike in February due to LinkedIn campaign





Website

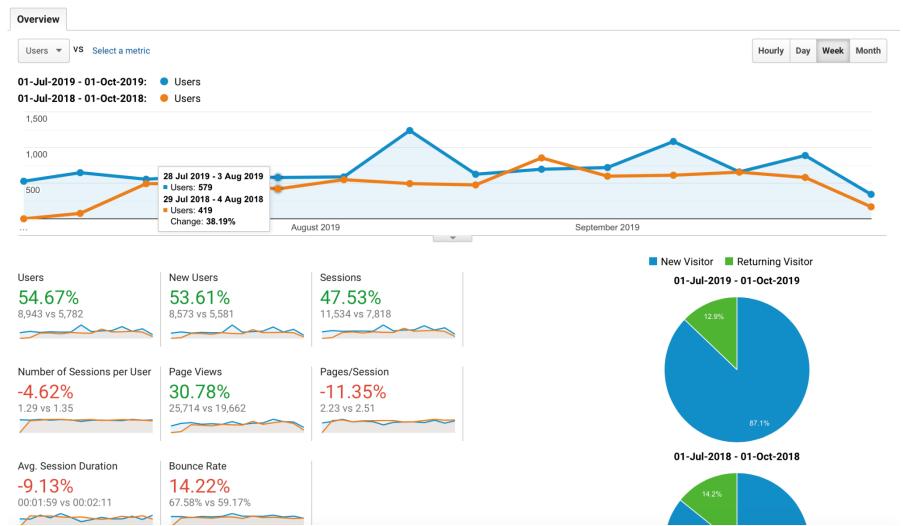
Comparison 2018 vs 2019





Website

Comparison 2018 vs 2019 in Q3





Website

Growth per channel

| | Acquisition | | | Behaviour | | |
|--------------------|-------------|-------------|------------|---------------|---------------|----------------------------|
| | Users 4 | New Users + | Sessions + | Bounce Rate + | Pages/Sessi + | Avg. Session 4 Duration |
| | 54.67% 📥 | 53.61% 📤 | 47.53% 📤 | 14.22% 📤 | 11.35% 🖊 | 9.13% 🖊 |
| 1 📕 Organic Search | 40.47% 🛧 | | | 8.51% 🛧 | | |
| 2 Direct | 91.58% 🔶 | | | 25.40% 🛧 | | |
| 3 Referral | 6.67% 🌩 | | | 16.28% 🖊 | | |
| 4 🗧 Social | 177.42% 🛧 | | | 14.98% 🛧 | | |
| 5 🔳 Email | 100.00% 🛧 | | | 0.00% | | |
| 6 🔳 (Other) | 100.00% 🖊 | | | 0.00% | | |

To see all 6 Channels click here.



Website

Top content

| Page Views | Unique Page Views | Avg. Time on Page | Bounce Rate | % Exit |
|------------|-------------------|-------------------|---------------------------------------|--------|
| 25,714 | 20,669 | 00:01:36 | 67.58% | 44.73% |
| montomor | muchund | moutunement | · · · · · · · · · · · · · · · · · · · | mmmmmm |

| Site Content | | Page | | Page Views | % Page Views |
|----------------|---|--|----------------------|------------|--------------|
| Page | ۲ | 1. / | R | 4,308 | 16.75% |
| Page Title | | 2. /find-a-member/ | R | 1,330 | 5.17% |
| Site Search | | 3. /agenda/afera-annual-conference/ | R | 957 | 3.72% |
| Search Term | | /technical-centre/afera-test-methods/international-harmonised-test- ds-afera-test-methods/ | metho _J a | 946 | 3.68% |
| Events | | 5. /schedule/ | Ð | 720 | 2.80% |
| Event Category | _ | /technical-centre/market-research/exclusive-market-insight-organisa -branding-and-self-medication-applications-to-intensify-demand-for-d pes/ | | 463 | 1.80% |
| | | /technical-centre/technical-and-product-research/ms-polymer[™]-base -technology.html | d-psa 🖪 | 363 | 1.41% |
| | | 8. /about-afera/ | (R) | 350 | 1.36% |
| | | 9. /find-a-member/our-members/adhesive-tape-raw-materials-machine ackaging-suppliers.html | -and-p ₍ | 324 | 1.26% |
| | | 10. /find-a-member/?letter=A | R | 320 | 1.24% |
| | — | | | | |



| Content planning & creation | Input from committees for content calendar New Afera and Why tape? presentations following activation of new strategy and technical update of Why tape? Switch to different App supplier for better networking stimulation |
|--|--|
| Website best practice (functionality, usability, SEO, subscribes & emails, KPI's) | Collect company introductions for 'find a member' page Investigate auto-creation of meta data Continue SEO for Why tape? Section (in collaboration with content generation WG) Further develop webpages (see cloud based detailed WG action plan) |
| Social media activities | Continue posting and target group managementContinue use of LinkedIn Afera company page |
| Other | Create and analyse customer journey outline |



Afera News: latest issue



IN THIS EDITION

C2 Coating & Converting on Afera's Annual Conference: cueing in on the war for talent and the next-generation workforce

Demographic change in the workforce: an insight into millennials, a generation disrupted

Assembly Magazine: new

ISSUE 9 2019

C2 Coating & Converting on Afera's Annual Conference: cueing in on the war for talent and the next-generation workforce

Afera's latest press release covers our upcoming Lisbon Conference dedicated to "Making the Tape Business Future-Proof". Read | Register

Demographic change in the workforce: an insight into millennials, a generation disrupted

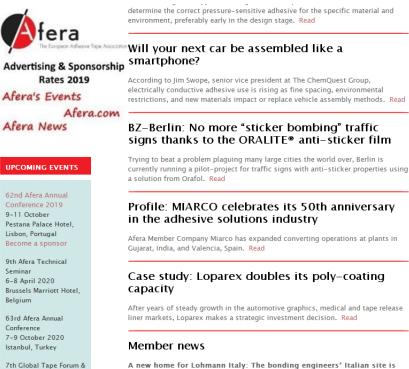
In the Lisbon Conference Blog, Deloitte's Christiane Schober discusses the shift in who is entering and leaving the workforce and what companies can do to attract and retain younger-generation employees. Read

Assembly Magazine: new techniques for ioining



Afera News: case study

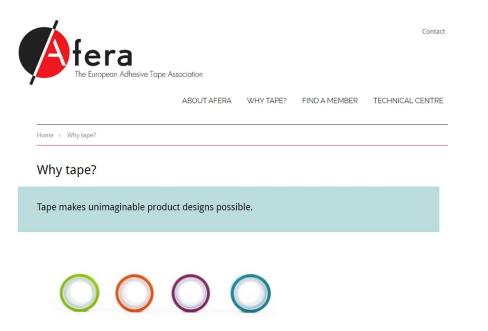
Global Test Methods



A new home for Lohmann Italy: The bonding engineers' Italian site is moving



Afera News: Why tape? update



Imagine something virtually invisible and weightless that would allow you to hold two or more things together, or fix something to something else without weakening or failing, staining, or corroding under a variety of extreme conditions. This 'something' could also, for example, insulate or conduct electricity as part of your design.

Technical Committee Content Generation & Engagement WG (CGE-WG)

- Thorsten Meier (certoplast Technische Klebebänder GmbH)
- Alan Gilding (Advance Tapes International Ltd.)
- Jeff Burrington (H.B. Fuller U.K., Ltd.)



afera.com: member co. descriptions

Volz Selbstklebetechnik GmbH

Contact: Andreas Benz Fischerinsel 3 D-79227 Schallstadt GERMANY +49 7664 50500 11 http://www.volz-skt.de

When it comes to providing high-quality, cost efficient, self-adhesive technology solutions, VOLZ® TAPES VOLZ® TAPES has been producing our own product line of electrical adhesive tapes, expanding that in Z tapes. Our extensive product portfolio offers a comprehensive range of self-adhesive tapes, electrical ta packaging tapes, double-sided adhesive tapes, die-cut adhesives, and dispensing equipment from the w as well as from our own production facility.

Spending the last several decades developing our core competencies in the areas of coating, converting TAPES has developed from solely a distributor into an industry specialist providing custom manufacture provide turn-key, custom tape solutions to meet your most complex industry challenges. Our advanced of cutting any tape width and producing die-cut solutions to your exact specifications. We produce dout high-quality coatings and deliver them from small rolls to jumbos, and also in cross-wound spools.

Our self-adhesive technology solutions are anything other than typical. They are individually specialised demands. You can rely on VOL2® TAPES' comprehensive self-adhesive technology expertise. Our sales a decades of experience in the self-adhesive tape industry and with custom, die-cut stamped parts. Throu consultation and on-going, direct support, we are committed to developing solutions of the highest qua your operational requirements.

VOLZ

Lohmann GmbH & Co KG

Contact: Evert Smit Irlicher Strasse 55 D-56504 Neuwied GERMANY +49 2631 34 66 31 http://www.lohmann-tapes.co



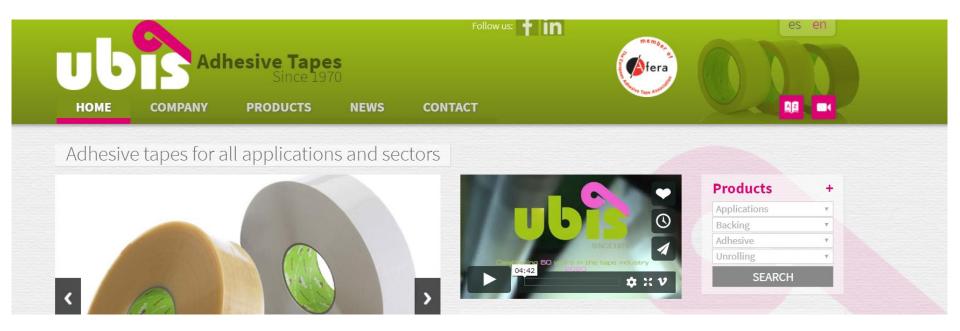
The active use of adhesives is becoming a rapidly growing trend in the industrial sector. The advantages of adhesive technology are clear: it is light, clean and above all safe. Thanks to the precise adhesive strength, individual components are bonded efficiently and with unprecedented accuracy, ensuring customers receive the best possible solutions. From adhesive manufacturing to process integration – "The Bonding Engineers" are your ideal contacts on any subject, from global specification work through individual product development to innovative adhesive designs.

The adhesive experts from the Lohmann Tape Group cover the entire value chain and enable customer-focused solutions. Founded in 1851, Lohmann is one of the pioneering forces in adhesive tape technology and is now active on a global scale. The Adhesive Tape Group is headquartered in Neuwied, Germany. The company now has over 1,800 employees worldwide, 29 international sites, and exclusive sales partners in over 50 countries all around the world.

Specialties: Double-sided adhesive tapes, transfer films and reactive adhesive systems.



"Member of Afera" logo link





"Member of Afera" logo link





"Member of Afera" logo link re: MKC member companies



<u>Yes</u>

Advance Tapes Intl. Eastman Chemical Neenah Gessner Nitto Europe Scapa Sekisui Alveo Synthomer tesa Western Europe tesa S.E.

No

3M Italy ABI Tape Dow France H.B. Fuller Lohmann Mondi Group Omnova Organik Kimya TSRC (LUX) Corp.

"Member of Afera" logo link re: MKC member companies



| Items Published 2019 > Issue # | Member Company News Link | fera | in | | f | y | Ø | × | P |
|--|---|--|--|---|--|--|--|--|---|
| = 46 or 43% of Members covered in last 7 issues of <i>Afra</i> ra <i>News</i> | = 90 or 84% of Members share company news on their websites | = 56 or 52% of Members have Afera's logo-link published on their websites | = 91 Or 85% of Members have dedicated company accounts | = 71 or 66% of Members have dedicated company channels; another 19 or 17% have company videos posted | Members have dedicated company accounts | = 52 OF 49% of Members have dedicated company accounts | = 42 OF 39% of Members have dedicated company accounts | = 26 or 24% of Members have dedicated company accounts | = 16 or 15% of Members have dedicated company or company product accounts |
| | https://www.3mdeutschland.de/ 3M/de_DE/Newsroom/ | No | Same as 3M Europe | https://www.youtube.com/user /3mdeutschland | https://www.facebook.com/pa ges/3M-Deutschland: GmbH/143579906176446 | https://twitter.com/3MDeutsch land | - | https://www.xing.com/compani es/3mdach | - |
| | https://news.3m.com/ | No | Same as 3M Europe | Same as 3M Europe | Same as 3M Europe | https://twitter.com/3M | Same as 3M Europe | | |
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September 2019 media coverage

